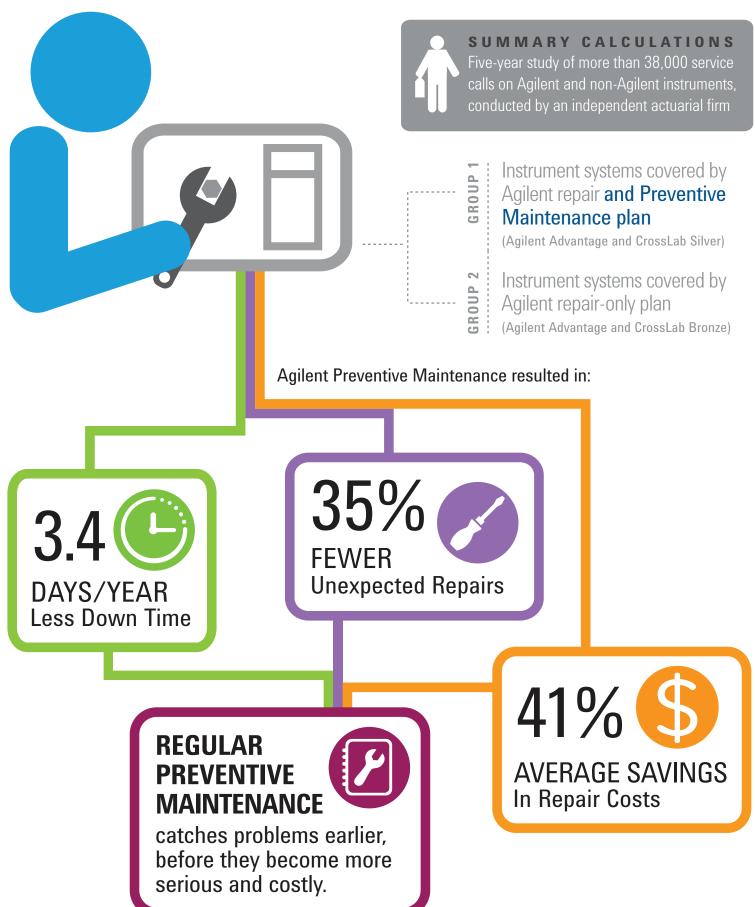
## THE VALUE OF PROACTIVE SERVICE Agilent Preventive Maintenance



For more information, visit **agilent.com/chem/services** 

Average Service Improvements with Agilent PM			
PLATFORM	FEWER REPAIR EVENTS	<b>REPAIR SAVINGS</b>	DOWNTIME SAVINGS (DAYS/YEAR)
GC	18%	17%	0.9
GC/MS	27%	31%	2.0
LC	26%	31%	2.5
LC/MS	39%	34%	3.0
Non-Agilent instruments	17%	25%	3.0
UV-Vis	9%	15%	0.5
Weighted Average	24%	31%	2.4
Excluding repairs done at time of Preventive Maintenance	e 35%	41%	3.4

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